



SMS Solutions

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Telcentris® gives businesses cutting-edge SMS solutions for their constantly evolving customer communication needs.

Why an SMS Solution?

SMS (Short Messaging Service) is a means of sending brief text messages. SMS technology can be used to serve a variety of large-scale business applications. For example, financial institutions can use SMS programs for account verification purposes. Medical organizations can use the technology to confirm appointments or send important patient reminders. Retailers can use SMS solutions to send customer transaction notifications. The opportunities are endless.

Worth noting too is the increased trend towards text messaging as a mainstream form of communication. According to a recent Nielsen study in 2010, the average teenager sends over 3,000 texts per month. And while texting is not confined to the younger generations, it certainly is an indicator of an emerging phenomenon. One that cannot be overlooked when large organizations are looking for effective means of communicating with customers.

Telcentris offers one of the first end-to-end wholesale SMS offerings designed to help address the needs of businesses looking to SMS-enable their customer communications. Accessible through a web service API, the solution includes inbound SMS delivery to U.S. and Canadian DIDs, and worldwide outbound SMS service to more than 500 mobile operators in more than 160 countries. Minimum monthly usage is 10,000 texts.

Enhanced Features

- **Send** – status updates, verifications and any other important information worldwide
- **Receive** – customer acknowledgements as well as requests. Receive 2-way notifications with SMS-enabled DIDs (long codes) in the U.S. and Canada
- **Protocol Support** – REST, SOAP and XML-RPC

The Bottom Line

Whether you are an enterprise organization in need of reliable SMS solutions, a consulting company looking for cutting edge customer communication solutions for your clients, or a technology company seeking to supplement your current portfolio of service offerings, Telcentris' SMS solutions could be just what you are searching for.

Telcentris is one of a few wholesale providers to offer SMS-enabled non-mobile phone numbers coupled with service delivery to address business communication needs. The company's robust network infrastructure, along with long-standing partnerships with leading carriers worldwide, enables Telcentris to provide superior quality of service and reliability as well as highly competitive rates.

A Communications Leader

Telcentris is a leader in cloud-based unified communications and VoIP solutions for business and consumer markets. The foundation of the company's offerings is its award-winning unified communications service delivery platform in the cloud that enables the company and its customers to build powerful, scalable applications and services. Telcentris provides complete phone and Internet solutions that help businesses save money, simplify their communications and are easier to manage compared to traditional phone systems.

Contact us today at 866.612.VOIP (8647), or email us at sales@telcentris.com for a free quote to learn more.

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